

# FACT SHEET ARRIVAL & ORIENTATION

Important things to know when coming to EUR!



## CITY HALL REGISTRATION

Register at the City Hall of the town in that you will be living in, in the Netherlands.

You *must* do this if you are staying in the Netherlands **more than four months**.

After registering you will receive your Citizen Service Number (BSN) in > 2 weeks.

*Staying less than 4 months? Register as an RNI*

## INSURANCE

Get insurance that covers third-party liability, your home and insurance for medical & dental expenses

You are obliged to have a (private) health insurance during your time in the the Netherlands.

*You can do this before you arrive!*



## DUTCH BANK ACCOUNT

Using a foreign bank card in the Netherlands doesn't always work & can be expensive.

Research different requirements and banks on our website.

## IND

**Only applies to non-EU/EEA students!**

Pick up your residence permit at the Dutch Immigration & Naturalization Service (IND).

Studying in the NL requires you to have a student residence permit!

You can only do this *after* the EUR International Office notifies you that IND has issued your residence permit.



## ALSO GOOD TO KNOW & CHECKLIST

Be sure to check the next page for more good to know information!

On page 3 you will find a checklist of what you you need to do!

# Good to Know Tips

## Dutch HealthCare System

You may find that the Dutch healthcare system differs from your home country. Keep in mind:

- Your GP (general practitioner, *Dutch: huisarts*) will be your first point of contact
- In case of a life threatening emergency, you should always dial the emergency number: 112
- Need a GP close to campus? We recommend [Jan's Huisartsen](#) who works with many EUR students!

## Public Transportation

You can buy an ISIC card: a custom-made mobility card for international students. This card can also be picked up at the One Stop Shops held in the beginning of the Fall & Spring Semester.

For a 10 euro deposit, you can get an anonymous transportation card at the office of the Erasmus Student Network (ESN), located at the P-building (PT-064) on the Woudestein Campus and open on weekdays from 12:00-15:00.

## Phone

You can pick up a free pre-paid Lebara SIM card at the office of Erasmus Student Network (ESN).

If you want to get a phone plan where you fulfil the payment per month, you can visit one of the other providers' shops in the city centre (such as KPN, Vodafone, Tmobile, Etc.)

## ESN Buddy Program

Erasmus Student Network (ESN) organizes a buddy programme for new international students.

ESN buddies are Dutch and international students from all faculties who have been living in Rotterdam for at least a year. They can help you by sharing their knowledge and insights about Dutch culture and showing you around in Rotterdam.

## Finding Housing

A major part of your preparations for studying abroad is securing safe and affordable accommodation, preferably in the vicinity of the university. **In The Netherlands, student housing is not arranged by the university. You need to arrange accommodation yourself.** Although EUR has reserved accommodation for about 25% of our yearly incoming international students, most of you will need to secure housing on the private market.



For more helpful information find us on our [website](#) or [Instagram](#)

International Student

# EUR Checklist:

Find housing close to the university *[If I cannot find anything close to the university I will look at Schiedam, Capelle aan den IJssel, Dordrecht]*

Make an appointment for City Hall Registration at the EUR One Stop Shop *[If I am not there in time, I will register directly with the city hall]*

Check email if EUR International Office notified me about picking up my residence permit **[non-EU/EEA students only]**

Pick up residence permit at the Dutch Immigration & Naturalization Service (IND) **[non-EU/EEA students only]**

Open a Dutch bank account - *but if I don't have my BSN number yet, I will also research my options*

Get insurance that covers third-party liability, your home and insurance for medical & dental expenses

Figure out my mode of transportation.  
*Will I bike, walk or get a student mobility card?*

Pick up my free sim card from ESN

Join the ESN Buddy Program & find out more of what ESN has to offer

**Arrive in Rotterdam & discover EUR**

# Need to Contact us?

## Admissions

For matters about admissions with a Non-Dutch diploma, submitting certified documents or general questions regarding admissions into one of our Bachelor Programmes

Contact us at:  
**admissions.office@eur.nl**

## Immigration

For immigration related questions

Contact us at:  
**immigration@eur.nl**

## Housing

For matters about housing and moving to Rotterdam

Contact us at:  
**housing@eur.nl**

## Orientation

For matters about departure, arrival, student life, orientation activities and first steps in the Netherlands

Contact us at:  
**orientation@eur.nl**

## Scholarships

For matters about scholarships

Contact us at:  
**scholarships@eur.nl**

## Exchange

For matters about the Erasmus+ grant

Contact us at:  
**erasmusplus@eur.nl**

*For matters about your faculty exchange:  
[contact your faculty exchange officer](#)*

For more practical information find us on our [website](#) or [Instagram](#)