

FACT SHEET ARRIVAL & ORIENTATION

Important things to know when coming to EUR!



CITY HALL REGISTRATION

Register at the City Hall of the town in that you will be living in, in the Netherlands.

You *must* do this if you are staying in the Netherlands **more than four months**.

After registering you will receive your Citizen Service Number (BSN) in > 2 weeks.

Staying less than 4 months? Register as an RNI

INSURANCE

Get insurance that covers third-party liability, your home and insurance for medical & dental expenses

You are obliged to have a (private) health insurance during your time in the the Netherlands.

You can do this before you arrive!



DUTCH BANK ACCOUNT

Using a foreign bank card in the Netherlands doesn't always work & can be expensive.

Research different requirements and banks on our website.

IND

Only applies to non-EU/EEA students!

Pick up your residence permit at the Dutch Immigration & Naturalization Service (IND).

Studying in the NL requires you to have a student residence permit!

You can only do this *after* the EUR International Office notifies you that IND has issued your residence permit.



ALSO GOOD TO KNOW & CHECKLIST

Be sure to check the next page for more good to know information!

On page 3 you will find a checklist of what you you need to do!

Good to Know Tips

Dutch HealthCare System

You may find that the Dutch healthcare system differs from your home country. Keep in mind:

- Your GP (general practitioner, *Dutch: huisarts*) will be your first point of contact
- In case of a life threatening emergency, you should always dial the emergency number: 112
- Need a GP close to campus? We recommend [Jan's Huisartsen](#) who works with many EUR students!

Public Transportation

You can buy an ISIC card: a custom-made mobility card for international students. This card can also be picked up at the One Stop Shops held in the beginning of the Fall & Spring Semester.

For a 10 euro deposit, you can get an anonymous transportation card at the office of the Erasmus Student Network (ESN), located at the P-building (PT-064) on the Woudestein Campus and open on weekdays from 12:00-15:00.

Phone

You can pick up a free pre-paid Lebara SIM card at the office of Erasmus Student Network (ESN).

If you want to get a phone plan where you fulfil the payment per month, you can visit one of the other providers' shops in the city centre (such as KPN, Vodafone, Tmobile, Etc.)

ESN Buddy Program

Erasmus Student Network (ESN) organizes a buddy programme for new international students.

ESN buddies are Dutch and international students from all faculties who have been living in Rotterdam for at least a year. They can help you by sharing their knowledge and insights about Dutch culture and showing you around in Rotterdam.

Finding Housing

A major part of your preparations for studying abroad is securing safe and affordable accommodation, preferably in the vicinity of the university. **In The Netherlands, student housing is not arranged by the university. You need to arrange accommodation yourself.** Although EUR has reserved accommodation for about 25% of our yearly incoming international students, most of you will need to secure housing on the private market.



For more helpful information find us on our [website](#) or [Instagram](#)

International Student

EUR Checklist:

Find housing close to the university *[If I cannot find anything close to the university I will look at Schiedam, Capelle aan den IJssel, Dordrecht]*

Make an appointment for City Hall Registration at the EUR One Stop Shop *[If I am not there in time, I will register directly with the city hall]*

Check email if EUR International Office notified me about picking up my residence permit **[non-EU/EEA students only]**

Pick up residence permit at the Dutch Immigration & Naturalization Service (IND) **[non-EU/EEA students only]**

Open a Dutch bank account - *but if I don't have my BSN number yet, I will also research my options*

Get insurance that covers third-party liability, your home and insurance for medical & dental expenses

Figure out my mode of transportation.
Will I bike, walk or get a student mobility card?

Pick up my free sim card from ESN

Join the ESN Buddy Program & find out more of what ESN has to offer

Arrive in Rotterdam & discover EUR

Need to Contact us?

Admissions

For matters about admissions with a Non-Dutch diploma, submitting certified documents or general questions regarding admissions into one of our Bachelor Programmes

Contact us at:
admissions.office@eur.nl

Immigration

For immigration related questions

Contact us at:
immigration@eur.nl

Housing

For matters about housing and moving to Rotterdam

Contact us at:
housing@eur.nl

Orientation

For matters about departure, arrival, student life, orientation activities and first steps in the Netherlands

Contact us at:
orientation@eur.nl

Scholarships

For matters about scholarships

Contact us at:
scholarships@eur.nl

Exchange

For matters about the Erasmus+ grant

Contact us at:
erasmusplus@eur.nl

*For matters about your faculty exchange:
[contact your faculty exchange officer](#)*

For more practical information find us on our [website](#) or [Instagram](#)